



Operations Management: Quality and Competitiveness in a Global Environment

Roberta S. Russell, Bernard W. Taylor

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Russell and Taylor recognize that many students struggle with the quantitative material in their Operations Management course. That's why their text offers extensive collection of exercises and solved problems, along with outstanding problem-solving support, including eGrade Plus. eGrade Plus links problems from the book to relevant sections in an online version of the text, and provides opportunities for practice and a quantitative survival guide.

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